

## ALLPOINTS WOULD LIKE TO WISH YOU AND YOUR FAMILY A HAPPY AND HEALTHY NEW YEAR

### HIGHLIGHTS

- ALLPOINTS Welcomes Service Technician Mike Eilert to our team
- Check out our new website at [www.allpointsinc.net](http://www.allpointsinc.net)

International testing selects Allpoints Maintenance Program to lower operating costs so they can track service performance and repair costs by unit with ONLINE WEBVIEWING our newest feature offered to all our maintenance contract customers.

### SNAP SHOT VIEW OF ONLINE WEBVIEWING

**Client Call Access**

Welcome  
Client Name  
to your Call System Web  
Tracking provided by

**Local Perfectware  
Service Contractor**

Click on your company  
location to view a list of your  
service calls.

▼ **Client Name**  
Client Locations

Logout

**Client Name and Location**

Open Calls | Completed Calls, by Date | Completed Calls, by Call Number | Equipment History | By Contract/Project | Call Request

	Call Date	Call Description	Call Resolution	Call Number	Invoice	Equipment
▼ 2009 (31)						
1	04/20/2009	Couldn't get Choco Taco unit down to		090407-TD-33736-A	\$312.00	CONDENSER UNIT 55
2	04/07/2009	Couldn't get Choco Taco unit down to	04-06-09: Choco-taco system not cooling on	090407-TD-33736	\$312.00	CONDENSER UNIT 55
3	03/23/2009	Replacing parts on furnace #7	03-23-09: Replaced hot surface ignitor in	090323-TD-33510	\$162.00	
4	03/23/2009	HTR#1 and MUA not working properly		090309-LK-33281-A	\$645.00	MUA 1
5	03/16/2009	Parts only for Furnace #7	PARTS ONLY - YORK HOT SURFACE IGNITOR FOR	090310-TD-33321	\$111.08	
6	03/09/2009	Roof top unit down	03-09-09: Roof top unit #1 would not heat	090309-LK-33295	\$162.00	
7	03/09/2009	HTR#1 and MUA not working properly	03-09-09: Greenheck, make up air unit for	090309-LK-33281	\$645.00	MUA 1

Call Details | Customer Information

Call Number	090323-TD-33510	Status	Closed
Call Description	Replacing parts on furnace #7		
Contract/Project Description			
Contract/Project Number		Customer PO	ME56685
Equipment Name		Equipment Number	
Contact	Brad	Contact Phone Number	
Authorized by		Contact Email	
Technician Assigned	Hagens, Brad	Call Completed	03/23/2009
Special Billing Info / Comments			
Call Resolution	03-23-09: Replaced hot surface ignitor in furnace #7. Tested unit and verified proper operation-all ok.		
Regular Hours	1	OT Hours	0
		DT Hours	0

Allpoints, Serving Chicagoland since 1996

909 Lunt Ave, Schaumburg, IL 60193 – 847-585-0160- [www.Allpointsinc.net](http://www.Allpointsinc.net)